

COOKIE POLICY

Towercourt Training Solutions Ltd

1. INTRODUCTION

- 1.1 Our Website uses Cookies and similar technologies in order to distinguish you from other users. By using Cookies, we are able to provide you with a better experience and to improve our Website by better understanding how you use it.
- 1.2 Please read this cookie policy (the "**Cookie Policy**") carefully and ensure that you understand it before using our Website.
- 1.3 By using our Website you accept the terms of this Cookie Policy. If you do not agree to this Cookie Policy, you must stop using our Website immediately.

2. INFORMATION ABOUT US

- 2.1 Our site is owned and operated by Towercourt Training Solutions Ltd, a private limited company registered in England and Wales under registration number 10717571 and registered office at 8a Beechwood Centre Church Street, Woodlesford, Leeds, LS26 8RE, England.
- 2.2 Our data protection Officer can be contacted via email at:
admin@towercourtraining.co.uk

3. DEFINITIONS AND INTERPRETATION

- 3.1 In this Cookie Policy, unless the context otherwise requires, the following expressions have the following meanings:

'Cookie' means a small file placed on your computer or device by our site when you visit certain parts of our site and/or when you use certain features of our site:

'Cookie Law' means the relevant parts of the Privacy and Electronic Communications (EC Directive) Regulations 2003 and, where applicable, the UK GDPR:

'Personal data' means any and all data that relates to an identifiable person who can be directly or indirectly identified from that data, as defined by the UK GDPR and the Data Protection Act 2018 (the 'Data Protection Legislation'): and

"we", "us" and "our" means Towercourt Training Solutions Ltd, limited company registered in England and Wales under registration number 10717571 and registered office at 8a Beechwood Centre Church Street, Woodlesford, Leeds, LS26 8RE, England.

"you" means the person accessing and using our Website.

4. ABOUT COOKIES

- 4.1 Cookies are small text files stored on your device when you access most websites on the internet or open certain emails. Amongst other things, cookies allow a website to recognise your device and remember if you've been to the website before. Cookies can be read by the originating website on each subsequent visit and by any other website that recognises the cookie.
- 4.2 Cookies may be either **"persistent cookies"** or **"session cookies"**: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.
- 4.3 Cookies may not contain any information that personally identifies a user, but personal data that we store about you may be linked to the information stored in and obtained from cookies.

5. COOKIES USED BY OUR SITE

- 5.1 Our site may place and access certain first party Cookies on your computer or device. We use Cookies to facilitate and improve your experience of Our Site and to improve Our products and services.
- 5.2 By using Our Site, you may also receive third party Cookies on your computer or device. Third party Cookies are those placed by websites, services, and/or parties other than us. Please be aware that we are not responsible for the Cookie policies of such other sites.
- 5.3 All Cookies used on Our Site are used in accordance with current Cookie Law.
- 5.4 We use Google Analytics, which gathers information about the use of our website and uses cookies for this purpose. We use the information gathered by Google Analytics to create reports about the use of our Website. You can find out more about Google's use of information by visiting <https://policies.google.com/technologies/partner-sites> and you can review Google's privacy policy at <https://policies.google.com/privacy>

6. HOW TO MANAGE YOUR COOKIE SETTINGS

- 6.1 You can change your cookie settings when you visit our Website by clicking on the Cookie Settings button at the bottom of this policy. You can also block cookies by

activating the setting on your browser that allows you to refuse the setting of all or some cookies, as explained below. However, if you use your browser settings to block all cookies (including strictly necessary cookies), you may not be able to access all or parts of our site.

6.2 Most browsers allow you to refuse to accept cookies and to delete cookies. These settings are usually found in the 'options' or 'preferences' menu of your internet browser. The methods for doing so vary from browser to browser and from version to version. You can obtain up-to-date information about managing cookies via these links:

- (a) <https://support.google.com/chrome/answer/95647> (Chrome);
- (b) <https://support.mozilla.org/en-US/products/firefox/privacy-and-security> (Firefox);
- (c) <https://help.opera.com/en/latest/security-and-privacy/> (Opera);
- (d) <https://support.apple.com/en-gb/guide/safari/welcome/mac> (Safari); and
- (e) <https://support.microsoft.com/en-gb/windows/microsoft-edge-browsing-data-and-privacy-bb8174ba-9d73-dcf2-9b4a-c582b4e640dd> (Edge).

6.3 Blocking all cookies will have a negative impact upon the usability of many websites.

6.4 If you block cookies, you will not be able to use all the features on our Website.

6.5 For further information about deleting or blocking cookies, please visit: www.allaboutcookies.org.

7. AMENDMENTS

7.1 We may update this policy from time to time by publishing a new version on our Website.

7.2 As explained above, your use of our Website constitutes your acceptance of this Policy. Consequently, any changes made to this Policy will apply to your use of our Website the first time you use it after the changes have been implemented.

7.3 You should check this page occasionally to ensure you are happy with any changes to this policy.

7.4 We may notify you of significant changes to this policy by email.

7.5 If any part of the current version of this policy conflicts with any previous version(s), the current version shall prevail unless we explicitly state otherwise.

8. IMPLEMENTATION OF POLICY

- 8.1 This Policy shall be deemed effective as of 1st April 2025. No part of this Policy shall have retroactive effect and shall thus apply only to matters occurring on or after this date.