

WEBSITE TERMS OF USE

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS WEBSITE

1. WHAT'S IN THESE TERMS?

1.1 These terms (together with the documents referred to in it) tell you the rules for using our website <https://www.towercourtraining.co.uk/> (our Website).

1.2 Use of our Website includes accessing, browsing, or registering to use our Website.

2. WHO WE ARE

2.1 This Website is operated by Towercourt Training Solutions Ltd ("**we**", "**our**" or "**us**").

2.2 We are registered in England and Wales under company number 10717571 and registered office at 8a Beechwood Centre Church Street, Woodlesford, LS26 8RE, England.

2.3 Our VAT number is GB 315642222.

3. HOW TO CONTACT US

3.1 You can contact us:

- (a) by post, to the postal address given above;
- (b) using our Website contact form;
- (c) by telephone, on the contact number published on our Website; or
- (d) by email, using the email address published on our Website.

4. BY USING OUR WEBSITE YOU ACCEPT THESE TERMS

4.1 By using our Website, you confirm that you accept these terms of use and that you agree to comply with them.

4.2 If you do not agree to these terms, you must not use our Website.

5. THERE ARE OTHER TERMS THAT MAY APPLY TO YOU.

5.1 These terms of use refer to the following additional terms, which also apply to your use of our Website:

- (a) Our Privacy Policy (<https://www.towercourttraining.co.uk/privacy-data-cookie-policy/>). See further under How we may use your personal information.
- (b) Our Cookie Policy (<https://www.towercourttraining.co.uk/privacy-data-cookie-policy/#cookies>), which sets out information about the cookies on our Website.
- (c) If you purchase goods or services from our Website, our Terms and conditions of supply will apply to the sales.

6. WE MAY MAKE CHANGES TO THESE TERMS

6.1 We amend these terms from time to time. Every time you wish to use our Website, please check these terms to ensure you understand the terms that apply at that time.

6.2 These terms were most recently updated on 1st April 2025

7. WE MAY MAKE CHANGES TO OUR WEBSITE

7.1 We may update and change our Website from time to time to reflect changes to our products, our users' needs and our business priorities. We will try to give you reasonable notice of any major changes.

8. WE MAY SUSPEND OR WITHDRAW OUR WEBSITE

8.1 Our Website is made available free of charge.

8.2 We do not guarantee that our Website, or any content on it, will always be available or be uninterrupted.

8.3 We may suspend or withdraw or restrict the availability of all or any part of our Website for business and operational reasons. We will try to give you reasonable notice of any suspension or withdrawal.

8.4 You are also responsible for ensuring that all persons who access our Website through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them.

9. WE MAY TRANSFER THIS AGREEMENT TO SOMEONE ELSE

9.1 We may transfer our rights and obligations under these terms to another organisation. We will always tell you in writing if this happens and we will ensure that the transfer will not affect your rights under the contract.

10. YOU MUST KEEP YOUR ACCOUNT DETAILS SAFE

- 10.1 If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.
- 10.2 We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of use.
- 10.3 If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us in the manner set out under How to contact us above.

11. HOW YOU MAY USE MATERIAL ON OUR WEBSITE

- 11.1 We are the owner or the licensee of all intellectual property rights in our Website, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.

12. DO NOT RELY ON INFORMATION ON THIS SITE

- 12.1 The content on our Website is provided for general information only. It is not intended to amount to advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on our Website.
- 12.2 Although we make reasonable efforts to update the information on our Website, we make no representations, warranties or guarantees, whether express or implied, that the content on our Website is accurate, complete or up to date.

13. WE ARE NOT RESPONSIBLE FOR WEBSITES WE LINK TO

- 13.1 Where our Website contains links to other sites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them.
- 13.2 We have no control over the contents of those sites or resources.

14. OUR RESPONSIBILITY FOR LOSS OR DAMAGE SUFFERED BY YOU

- 14.1 Whether you are a consumer or a business user:
 - (a) We do not exclude or limit in any way our liability to you where it would be unlawful to do so.

- (b) This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation.
- (c) Different limitations and exclusions of liability will apply to liability arising as a result of the supply of any products to you, which will be set out in our Terms and conditions of supply.

15. HOW WE MAY USE YOUR PERSONAL INFORMATION

- 15.1 We will only use your personal information as set out in our Privacy Policy (<https://www.towercourtraining.co.uk/privacy-data-cookie-policy/>)